



BOON EDAM
YOUR ENTRY EXPERTS.



THE BOON EDAM SERVICE.

EXCLUSIVE SERVICE AND MAINTENANCE SOLUTIONS **DESIGNED FOR YOU**



OVERVIEW

We believe that all investments need protection for product continuity, that's why all products manufactured by us, at Boon Edam, will qualify for a personalized Service Agreement with the ability to pick a level of agreement that's right for you.

Prevent breakdowns through our dedicated Service Agreement Team, ensuring that your products are fully maintained throughout their lifecycles. Make sure you receive the right level of maintenance and protection to fit your needs.

SERVICE & MAINTENANCE AGREEMENTS

As our entrance products are often installed at main entrances and high security areas, we recognize that professional installation and rapid response times in the event of a breakdown are essential. Our service and maintenance agreements provide you with the cover and comfort of knowing continued safe entrance operation is achievable at all times.

THE BOON EDAM SERVICE:

- Customized maintenance options
- Dedicated Service Desk
- Rapid response times
- National network of engineers
- Guaranteed availability of parts
- Safety standard checks

STAY BREAKDOWN PREPARED

With regular preventative service and maintenance, the risk of unexpected breakdowns is minimized, and the lifespan of your product is extended significantly. And, because we have national coverage with dedicated regional experts, you can expect a more efficient yet, premium experience.

PROFESSIONAL SERVICE TECHNICIANS

All service and maintenance visits are carried out by Boon Edam employed fully trained and highly skilled service technicians. Our service technicians work regionally to you and carry relevant parts at all times ensuring shorter response times.

BOON EDAM RETROFITS & UPGRADES:

- Lock-down Functionality
- ANSI 156.27 Upgrades
- Horsehair/Weather Stripping Upgrades
- Desk Mounted Product Controls
- Moving or Relocating Existing Products
- Critical Spare Parts
- New Tops on Existing Lanes
- New Ceilings and LED Lights for Doors
- Door Motor Pans and Drive Systems
- Turnstile Mechanisms and Top Channels
- Security Sensor Upgrades
- Door Refurbishment



STAY RELEVANT WITH RETROFITS & PRODUCT UPGRADES

Over time the way a building is used may change and with that a different type of entrance may be required. We offer tailor made solutions for entrance modifications, ranging from refurbishment of old equipment, to full safety, environmental or security upgrades of existing entrances.

LET US HELP YOU OPERATE 365 DAYS OF THE YEAR

Experienced and Reliable Partner

With over 150 years of expertise in manufacturing security entrances and revolving doors, Boon Edam can be counted on as a trusted and reliable partner throughout the life cycle of our products.

Education and Knowledge

With a dedicated and highly educated team of directly employed service technicians, you can expect a quality service from the best in their field. Boon Edam has over a 95% first time resolution on its service calls allowing us to resolve issues quickly and eliminate repeat visits.

Value meets High Quality

We believe in manufacturing the best products that can last a lifetime. This is why we have a dedicated service and maintenance department that not only has the technical knowledge of all products but has the ability to give a quality service.

Facility and Building Budgeting

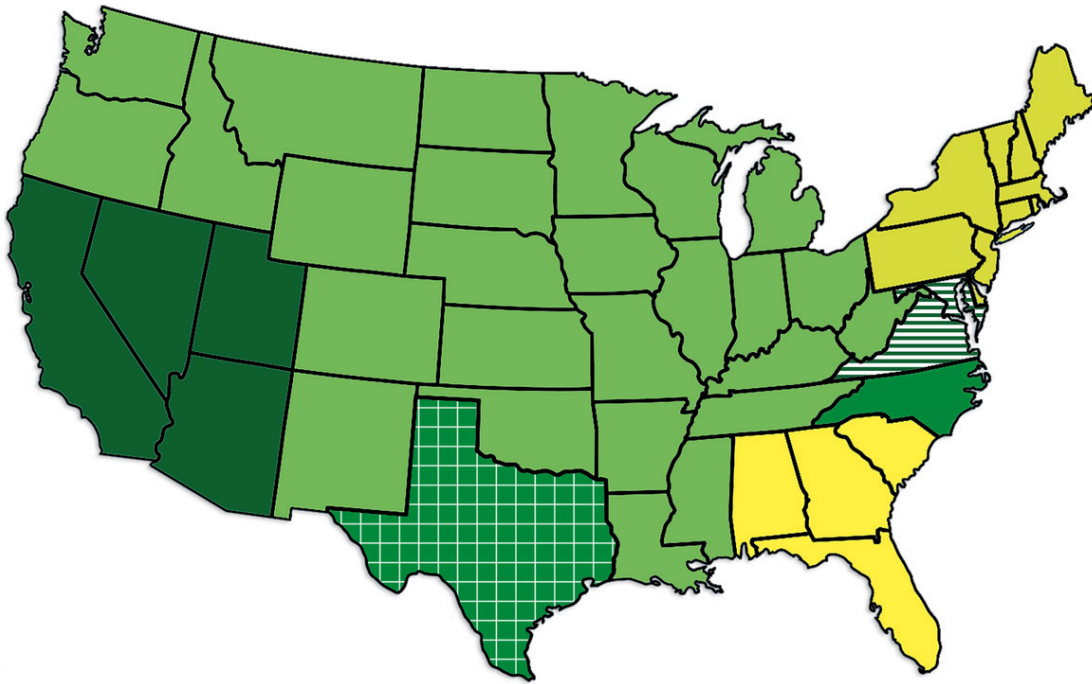
Appropriate Service and Maintenance Agreements allow you to properly budget for your facility and minimize costly breakdowns. This allows you to maximize uptime and stay in compliance with your norms.

BOON EDAM SERVICE LEVELS

Agreement Package	Callout Labor Discount	Repairs Labor Discount	Repairs Parts Discount	Response Time	Preventative Maintenance
Basic Care	✗	✗	✗	Next Available Date	✓
Standard Care	✓	✗	✓	5-6 Business Days	✓
Premium Care	✓	✓	✓	3 Business Days	✓
Complete Care	Fully Covered	Fully Covered	Fully Covered	1 Business Day	✓

BOON EDAM'S SERVICE CENTERS.

We are growing our service team rapidly across the country and in some of the most populated metro areas. We now have clusters of service technicians spanning the northeast, D.C. metro area, southeast, Texas and southwest.



NORTHEAST REGION	
D.C. METRO AREA	
NORTH CAROLINA	
SOUTHEAST REGION	
TEXAS	
NATIONAL	
SOUTHWEST REGION	



CONTACT OUR SERVICE DEPARTMENT.

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OUR PRODUCT PORTFOLIO.



SECURITY TURNSTILES ● SECURITY DOORS & PORTALS ● REVOLVING DOORS

OUR REACH IS GLOBAL.

We have been in business for 150 years, manufacturing premium aesthetic and security entrance solutions in The Netherlands, the United States of America and China. We can confidently say that we cover every corner of the globe with subsidiary companies in major cities across the globe. Furthermore our global export division not only partner with our distributors, but also offer direct sales and service to every territory. This wide net allows us to have a strong global footprint and a personal grasp of local markets and their unique entry requirements.

To find your closest Boon Edam expert, please go to:
www.boonedam.us/contact



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