

Ultimate Care

The logo for Boon Edam, featuring a crown icon above the word "BOON" in black and "EDAM" in green.

BOON EDAM

Our Ultimate Care service agreement provides the building user with a fixed price, whatever the fault*. Includes preventative service visits to ensure that your Boon Edam product is working at its optimum and meets current safety standards, and will identify any repairs deemed necessary.

 *your entry experts*



Ultimate Care

Offering ultimate peace of mind to the building owner, with the knowledge that the equipment will work at its optimum at all times, and with a commitment to attend site in the event of equipment failure on an AM call / PM attend basis.

Boon Edam will commit to attend site that PM for all service calls placed before 12 noon, whilst any calls placed after 12 noon will be attended AM the next day.

Ultimate Care is suitable for all equipment installed throughout your estate where a quick response is essential to continue trading, preserve building security or where equipment is deemed business critical.

What's Included?

- AM/PM call-out response
- All parts costs included (exc matting & glass)
- All call-outs and normal hours labour charges included
- Two service visits a year for automatic equipment and one service visit for manual

* Exceptions apply for vandalism or misuse