

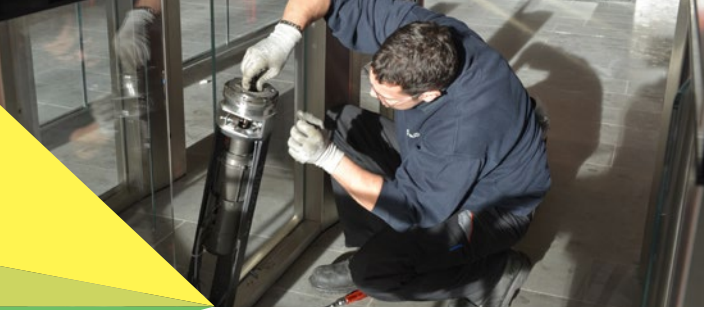
Premium Care



**BOON EDAM**

Our Premium Care service agreement offers preventative service visits to ensure that your Boon Edam product is working at its optimum, highlighting any necessary repairs and ensuring the effectiveness of all safety devices. It also ensures our highly experienced technicians attend site in the shortest possible time.

 *your entry experts*



Premium Care

The Premium Care package offers peace of mind to the building owner, discounted prices on any necessary parts and labour, and a commitment to attend site in the event of equipment failure on a AM call / PM attend basis.

If a service call is placed before 12 noon, Boon Edam will commit to attend site that PM. Whilst any calls placed after 12 noon will be attended before noon the next day.

Premium Care is suitable for all equipment installed throughout your estate where a commitment to a quick response is essential to continue trading, preserve building security or where equipment is deemed business critical.

What's Included?

- AM/PM call-out response
- Reduced call-out and labour rates
- Two service visits a year for automatic equipment, and one service visit for manual
- Only pay for call-outs and repairs you need